

## Clover Cottage: Terms and conditions

- Prices include bed linen, towels, Wi-Fi, oil and electricity.
- A deposit of 30% is required on booking. The hirer must be over 18. The remainder to be paid 8 weeks before arrival. Bookings made within 8 weeks must be paid for in full. Your payment receipt will act as confirmation of booking.

*Not applicable if you have booked through Airbnb*

- Cancellations:  
If you have paid the full balance and you cancel within 6 weeks of the arrival date you will lose all monies paid. If we are able to rebook your holiday we will refund money paid less deposit. Please note: The deposit is non refundable but may at our discretion be transferred to another date in the same year.

*If you have booked through Airbnb, see their cancellation policy*

**To safeguard against cancellation charges & other unforeseen eventualities we strongly recommend Cancellation Insurance.**

If we have to cancel under serious or exceptional circumstances, all money will be refunded. Our liability does not extend beyond this refund.

- We cannot take responsibility for any matter outside our control, i.e. damage, injury, delays, or loss, in connection with your holiday arising directly or indirectly from mechanical or electrical breakdown, inclement weather, flood or fire
- Damages caused for equipment lost or broken during the occupancy must be reported and arrangements to pay for replacements made before departure.
- Arrival and Departure times:  
Clover Cottage will be available from 3.00 pm on the day of arrival and we ask that you vacate by 10.00 am on the morning of departure, as there is a short time for cleaning between lettings. Please contact us if you plan to arrive later than 8 pm.
- With regret, no pets
- This is a no smoking cottage, and no candles are permitted.